

Obligations of care and carer support agencies relating to Care Relationship Principles

Dementia Australia takes all practicable measures to ensure people in a care relationship who are receiving support services from our organisation are made aware of and understand the care relationship principles.

- Our employees in the ACT have been provided with information and training on the Care Relationship Principles.
- The [Carers Recognition Act 2021](#) (ACT) and Care Relationship Principles are referenced on relevant Dementia Australia Webpages which enables us to promote and educate our employees, clients, and the wider community about the principles.
- New and existing clients in the ACT are provided with a copy of the Care Relationship Principles.

Dementia Australia and our employees uphold the care relationship principles in assessing, planning, delivering, managing or reviewing support services, programs and policies in relation to people in care relationships.

In addition, when planning or reviewing support services and programs in relation to people in care relationships provided by Dementia Australia, we consult with carers who are receiving support services from our organisation, as well as other organisations representing carers.

- Dementia Australia offers an extensive range of Information Resources, Education Programs, and Services and Supports tailored to meet the specific needs of family members and carers of people living with dementia, inclusive of people from diverse backgrounds and special needs groups.
- Dementia Australia conducts regular evaluations and surveys which provides an opportunity for our clients and their families and carers to provide feedback, and to be involved in the development, planning and review of our support services and programs.
- The [Dementia Australia Advisory Committee](#) provides strategic advice to Dementia Australia and other stakeholders on shaping dementia services, programs, policy development and advocacy goals.
- The [Dementia Advocates Program](#) provides an opportunity for people living with dementia, carers and former carers to share their stories, identify current issues and positively effect change.

Dementia Australia also considers the care relationship principles in relation to our employees who are carers.

- The [Carers Recognition Act 2021](#) (ACT) and Care Relationship Principles are referenced in relevant organisational policies (including human resources policies in relation to employees who are carers).
- Dementia Australia's Enterprise Bargaining Agreement contains flexible working arrangements and generous leave entitlements for employees who are in a caring role